

USE AND INSTALLATION INSTRUCTIONS

Thank you very much for purchasing this Air Conditioner. Please read this use and installation instructions carefully before installing and using this appliance and keep this manual for future reference.

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Remote controller operating instructions. See" remote controller instructions" .

Safety Instructions

- To guarantee the unit work normally, please read the manual carefully before installation, and try to install strictly according to this manual.
- Do not let air enter the refrigeration system or discharge refrigerant when moving the air conditioner.
- Properly ground the air conditioner into the earth.
- Check the connecting cables and pipes carefully, make sure they are correct and firm before connecting the power of the air conditioner.
- There must be an air-break switch.
- After installing, the consumer must operate the air conditioner correctly according to this manual, keep a suitable storage for maintenance and moving of the air conditioner in the future.
- The Fuse of the unit:

Model	Fuse of Indoor unit	Fuse of outdoor unit
9K (115V)	T 3.15A 250V	T 20A 250V
12K(115V)	T 3.15A 250V	T 25A 250V
9K-12K(208/230V)	T 3.15A 250V	T 15A 250V
18K(208/230V)	T 3.15A 250V	T 20A 250V
24K-36K(208/230V)	T 3.15A 250V	T 30A 250V

- A residual current device(RCD) with the rating of above 10mA shall be incorporated in the fixed wiring according to the national rule
- Warning: Risk of electric shock can cause injury or death: Disconnect all remote electric power supplies before servicing.
- The best length of the connecting pipe between the indoor unit and outdoor unit is less than 7.5 meters(24.6ft). It will affect the efficiency of the air conditioner if the distance longer than that length.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- The batteries in remote controller must be recycled or disposed of properly. Disposal of Scrap Batteries --- Please discard the batteries as sorted municipal waste at the accessible collection point.
- If the appliance is fixed wiring, the appliance must be fitted with means for disconnection from the supply mains having a contact separation in all poles that provide full disconnection under overvoltage category III conditions, and these means must be incorporated in the fixed wiring in accordance with the wiring rules.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The appliance shall be installed in accordance with local electrical safety regulations and National Electrical Codes(NEC).
- The air conditioner must be installed by professional or qualified persons.
- The appliance shall not be installed in the laundry.

Preparation before Use

Note

- When charging refrigerant into the system, make sure to charge in liquid state, if the refrigerant of the appliance is R410A. Otherwise, chemical composition of refrigerant (R410A) inside the system may change and thus affect performance of the air conditioner.
 - According to the character of refrigerant (R410A, the value of GWP is 2088), the pressure of the tube is very high, so be sure to be careful when you install and repair the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
 - The air conditioner must be installed by trained, qualified installers and service mechanics.
 - The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.

Preset

Before using the air conditioner, be sure to check and preset the following.

Remote Control Presetting

Each time after the remote control is replaced with new batteries or is energized, remote control auto presetting heat pump. If the air conditioner you purchased is a Cooling Only one, heat pump remote controller can also be used.

• Back-light Function of Remote Control (optional)

Hold down any button on remote control to activate the back light. It automatically shuts off 10 seconds later. *Note: Back-light is an optional function.*

Auto Restart Presetting

The air conditioner has an Auto-Restart function.

Safeguarding the environment

This appliance is made of recyclable or re-usable material. Scrapping must be carried out in compliance with local waste disposal regulations. Before scrapping it, make sure to cut off the mains cord so that the appliance cannot be re-used. For more detailed information on handling and recycling this product, contact your local authorities who deal with the separate collection of rubbish or the shop where you bought the appliance.

SCRAPPING OF APPLIANCE

This marking indicates that this product should not be disposed with other household wastes throughout the North America. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.



Safety Precautions

Symbols in this Use and Care Manual are interpreted as shown below.

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Be sure not to do.



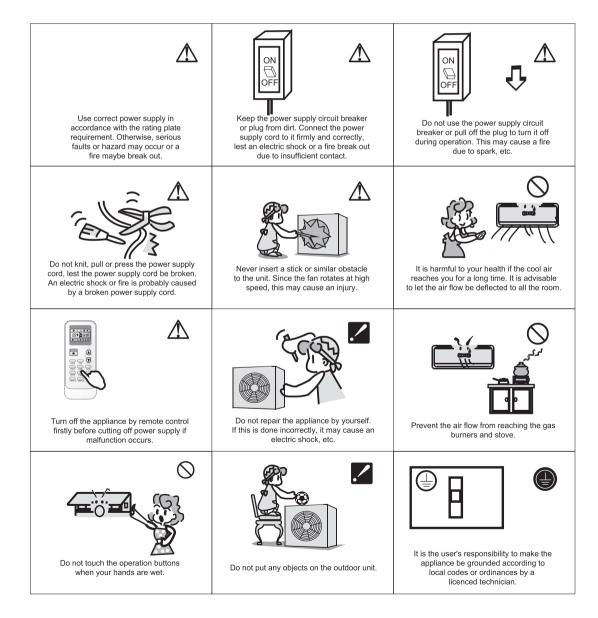
Grounding is essential.



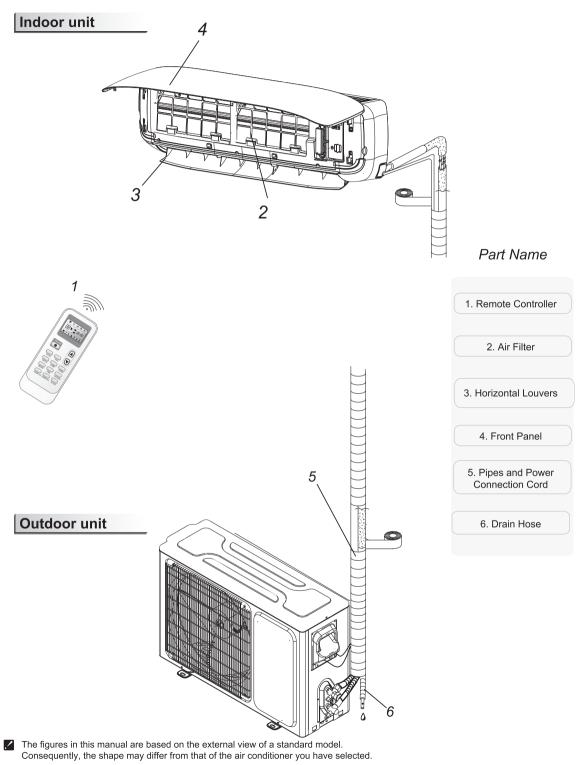
Pay attention to such a situation.



Warning: Incorrect handling could cause a serious hazard, such as death, serious injury, etc.



Identification of Parts



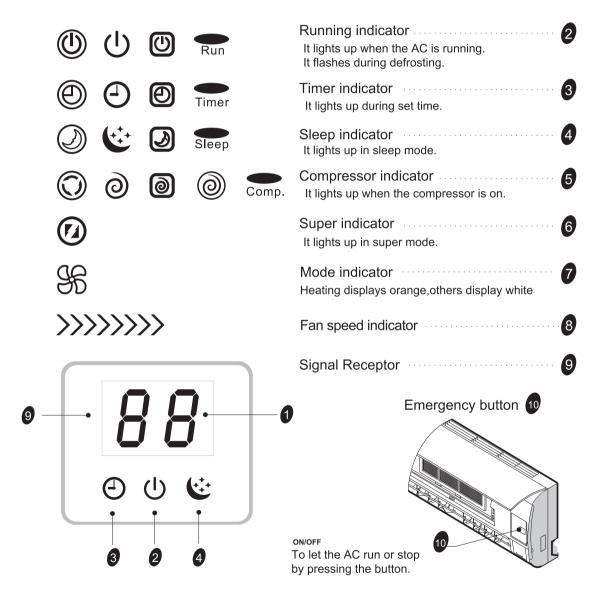
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Display Introduction



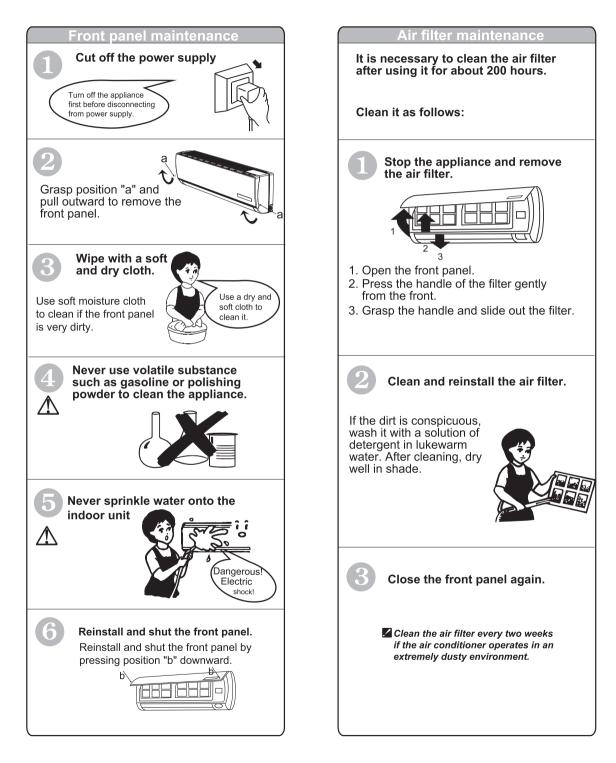
Display set temperature. It shows FC after 200 hours of usage as reminder to clean the filter. After filter cleaning press the filter reset button located on the indoor unit behind the front panel in order to reset the display.(optional) 1

Temperature indicator



The symbols may be different from these models, but the functions are similar.

Care and Maintenance



Protection

Operating condition

The protective device maybe trip and stop the appliance in the cases listed below.

	Outdoor air temperature is over 75 (24°C)			
	HVH-12-B2D outdoor air temperature is below -4 (-20°C)			
HEATING	HVH-18-B2D outdoor air temperature is below -4 (-20°C)			
	HVH-12-B1D outdoor air temperature is below -4 (-20°C)			
	HVH-18-B2D outdoor air temperature is below -4 (-20°C)			
	HVH-12-T2D outdoor air temperature is below -13 (-25°C)			
	HVH-18-T2D outdoor air temperature is below -13 (-25°C)			
	Room temperature is below 80,6 (27°C)			
COOLING	Outdoor air temperature is over *115 (46°C)			
COOLING	Room temperature is below 70 (21°C)			
DRY	Room temperature is below 64,5 (18°C)			

Noise pollution

- Install the air conditioner at a place that can bear its weight in order to operate more quietly.
- Install the outdoor unit at a place where the air discharged and the operation noise would not annoy your neighbors.
- Do not place any obstacles in front of the air outlet of the outdoor unit lest it increases the noise level.

Features of protector

The protective device will work at following cases.

Restarting the unit at once after operation stops or changing mode during operation, you need to wait 3 minutes.

If all operation has stopped, press ON/OFF button again to restart, Timer should be set again if it has been canceled.

Features of HEATING mode

Preheat

2

At the beginning of the HEATING operation, the airflow from the indoor unit is discharged 2-5 minutes later.

Defrost

In HEATING operation the appliance will defrost (de-ice) automatically to raise efficiency. This procedure usually lasts 2-10 minutes. During defrosting, fans stop operation. After defrosting completes, it returns to HEATING mode automatically.

Note: Heating is NOT available for cooling only air conditioner models.

Energy Saving Tips

1. Relaxing room temperature at night is OK: During the nighttime hours you don't require the same level of conscious cooling or heating. Try using Sleep mode to gradually relax room temperature and allow the unit to run less and save energy.

2. Curtains and shades: In the summer, you need to block the effects of the sun. Close window curtains and shades on the south and west side of your home to help block solar heat. In winter, the sun is your friend. Open curtains and shades to allow solar heat into your room.

3. Close doors: If you don't need to heat and cool your whole home, confine the heating and cooling to one room by closing doors. Limit the space you're heating and cooling to specified capability of the unit.

4. Service the unit: Some basic maintenance might be all you need. The outdoor unit will greatly benefit from a good hosing out, especially in treed areas where seeds and other debris can stick to coil fins and make the unit work harder!

5. Rearrange the room: Furniture that obstructs airflow means you could beheating and cooling the back of a chair or the front of a sofa instead of the actual living space. Use the swing louvers to help direct the air in the right direction for the room; remove or rearrange obstacles blocking airflow.

6. Try 75 degrees: 75 (24°C) is a good point for an air conditioner to run at its optimal performance level. Even a 1-degree change in temperature can make your unit use more energy!

7. Lighting: Turning lights off can help reduce your heat. Each light bulb is a tiny heater. Your air conditioner must waste energy overcoming the heat from your lights to reach and hold your desired room temperature.

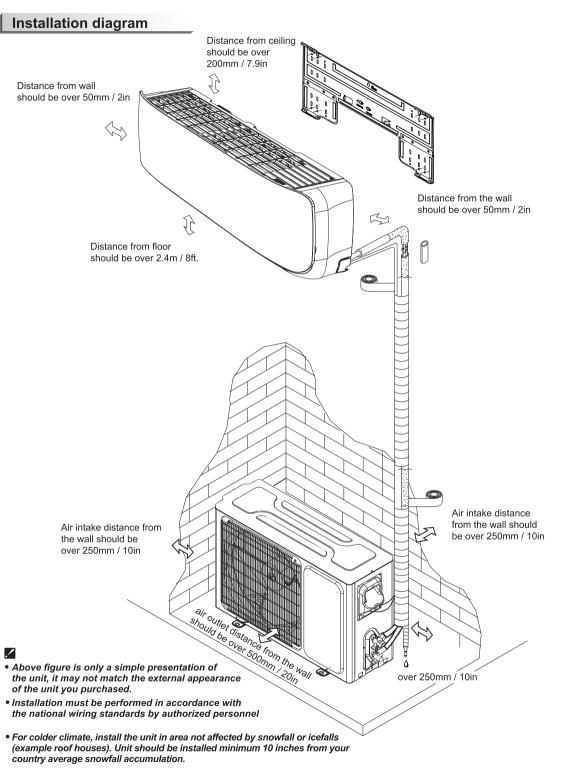
8. Is anyone home? If possible, while you're away turn your unit to Auto mode and make sure windows and drapes are closed. Although the room temperature will be uncomfortable for a few minutes when you come home, the unit will have the room back to your desired temperature in no time.

9. Don't forget the fan: The fan is much like a car. The faster it runs, the more energy is consumed. Sometimes we need the car to go fast, but slow is good enough most of the time. Try saving money by using the comfortable quiet low fan speed as much as possible.

Troubleshooting

The following cases may not always be a malfunction, please check it before asking for service.

Trouble	Analysis
Does not run	 If the protector trip or fuse is blown,please wait 3 minutes and start again. The protector device may be preventing unit from working. The batteries in the remote control may be dead. Check to see if the appliance is properly plugged in.
No cooling or heating air	 Is the air filter dirty? Are the intakes and outlets of the air conditioner blocked ? Is the temperature set properly ? Are doors or windows open ?
L'appareil ne répond plus	 If there is strong interference (from excessive static electricity discharge or power supply voltage abnormality), the appliance may operate abnormally. Disconnect the power supply and connect back 2-3 seconds later.
L'appareil ne répond pas immédiatement	 Changing mode during operation, 3 minutes will delay.
Odeur particulière	 This odor may come from another source such as furniture, cigarette etc, which is sucked in the unit and blows out with the air.
Bruit d'« eau qui coule »	 Caused by the flow of refrigerant in the air conditioner.Not a cause for concern. Sound of defrosting during heating mode.
Bruit de « craquellement »	 The sound may be generated by the expansion or contraction of the front panel due to change of temperature.
Vapeur émanant de la grille d'aération.	 Mist appears when the air in the room becomes very cold. This is because of the cool air discharged from the indoor unit during COOLING or DRY modes.
Le témoin lumineux du compresseur est allumé en permanence, le témoin lumineux principal clignote et ventilateur ne fonctionne plus.	 The unit is shifting from heating mode to defrost. The indicator will light off and return to heating mode.



Suggested Tools

In order to install your air-conditioner more conveniently and safely, you might use those special tools listed below.



Standard Wrench

Screw Driver

Hex Keys or Allen Wrenches

Adjustable/Crescent Wrench

Torque wrench

Drill & Drill Bits

Manifold and Gauges

Vacuum Pump

Clamp on Amp Meter

Level

Work Gloves

Safety Glasses

Pipe Cutter

Refrigerant Scale

R410A Flaring Tool

Micron Gauge

Hole Saw











Site Instructions

Site for Installing Indoor Unit

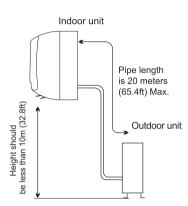
- Where there is no obstacle near the air outlet and air can be easily blown to every corner.
- Where piping and wall hole can be easily arranged.
- Keep the required space from the unit to the ceiling and wall according to the installation diagram on previous page.
- Where the air filter can be easily removed.
- Keep the unit and remote controller 1m (3.28ft) or more apart from television, radio etc.
- keep as far as possible from fluorescent lamps.
- Do not put anything near the air inlet to obstruct it from air absorption.
- Install on a wall that is strong enough to bear the weight of the unit.
- Install in a place that will not increase operation noise and vibration.
- Keep away from direct sunlight and heating sources. Do not place flammable materials or combustion apparatuses on top of the unit.

Site for Installing Outdoor Unit

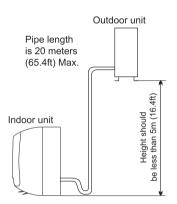
- Where it is convenient to install and well ventilated.
- Avoid installing it where flammable gas could leak.
- Keep the required distance apart from the wall.
- Keep the outdoor unit away from greasy dirt, vulcanization gas exit.
- Avoid installing it by the roadside where there is a risk of muddy water.
- A fixed base where it is not subject to increased operation noise.
- · Where there is not any blockage of the air outlet.
- Avoid installing under direct sunlight, in an aisle or sideway, or near heat sources and ventilation fans. Keep away from flammable materials, thick oil fog, and wet or uneven places.
- In case the pipe length is more than 7.5m (24.6ft), the refrigerant should be charged additionally, according to below table.

Model	Required amount of additional refrigerant (g/m)	
9K-18K	20	
24K	30	
30K-36K	40	

If the height or pipe length is out of the scope of the table, please consult the merchant.



Indoor unit is higher than outdoor unit



Outdoor unit is higher than indoor unit

Indoor unit installation

1. Installing the Mounting Plate

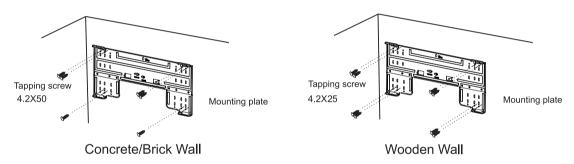
• Decide an installing location for the mounting plate according to the indoor unit location and piping direction.

Note: it is recommended to install screw anchors for sheet rock, concrete block, brick and such type of wall.

- Keep the mounting, plate horizontal with a horizontal level or dropping line.
- Mark the center of the indoor unit on mounting plate for future reference.

Note: the center of the mounting bracket may be not the center of the indoor unit.

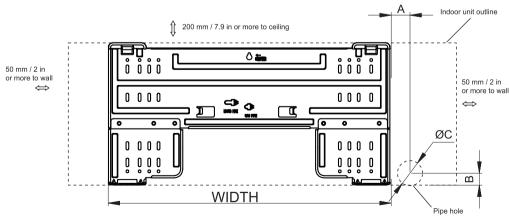
 Tapping mounting plate to the wall with a minimum of five screws, evenly spaced to properly support indoor unit weight.



Note: The shape of your mounting plate may be different from the one above, but the installation method is similar.

Note: As the above figure shown, the six holes matched with tapping screw on the mounting plate must be used to fix the mounting plate, the others are prepared.

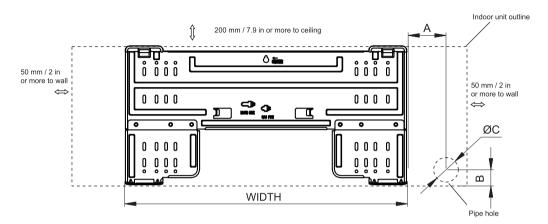
MOUNTING BRACKET DIAGRAMS AND DIMENSIONS (Recommended)



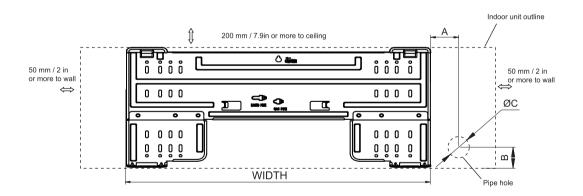
For 9 000 Btu Models, WIDTH: 522 mm / 20.6 in For 12 000 Btu Models, WIDTH: 592 mm / 23.3 in

Indoor unit installation

MOUNTING BRACKET DIAGRAMS AND DIMENSIONS (Recommended)



For 18 000 Models, WIDTH: 629 mm / 24.8 in For 24 000 Models, WIDTH: 629 mm / 24.8 in

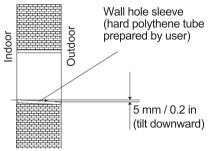


For 30 000 Btu and 36 000 Btu Models, WIDTH:820 mm / 32.3 in

Indoor unit installation

2. Drill a Hole in wall for interconnecting Piping, Drain & Wiring

- Decide the position of the hole for piping according to the location of mounting plate.
- Drill a hole in the wall. The hole should tilt a little downward toward outside.
- Install a sleeve through the wall hole to keep the wall tidy and clean.

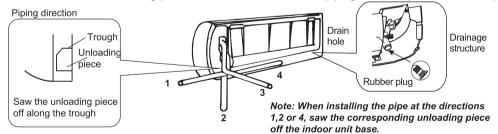


Unit Model	Size A	Size A Size B	
	mm / in		
9 000 Btu	68/2.68	33/1.3	70/2.7
12 000 Btu	70/2.75	35/1.38	70/2.7
18 000 Btu	137/5.4	40/1.57	70/2.7
24 000 Btu	170/6.7	40/1.57	70/2.7
30 000 Btu 36 000 Btu	64/2.52	41.2/1.62	70/2.7

Table des dimensions à respecter selon les modèles

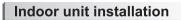
Piping and Drain Hose Connections to Indoor Unit

- Put the piping (liquid and gas pipe) and cables through the wall hole from outside or put them through from inside after indoor piping and cables connection is complete to connect to the outdoor unit.
- Decide whether to saw the unloading piece off in accordance with the piping direction.(as shown below)

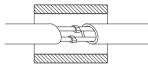


• After connecting the piping, install the drain hose. Then connect the power cords. After connecting, wrap the piping, cords and drain hose together with thermal insulation materials.

Note: Both sides drainage structure is standard. For both sides drainage structure, it can be chosen for right, left or both sides drainage connection. If choosing both sides drainage connection, another proper drain hose is needed as there is only one drain hose offered by factory. If choosing one side drainage connection, make sure the drain hole on the other side is well plugged.



• *Piping Joints Thermal Insulation:* Wrap the piping joints with thermal insulation materials and then wrap with a vinyl tape.



Piping Thermal Insulation:

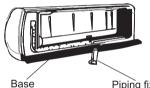
Thermal insulation

a. Place the drain hose under the piping.

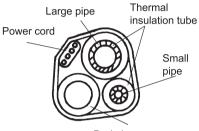
b. Insulation material uses polythene foam over 6mm in thickness.

Note: Drain hose is prepared by user.

- Do not arrange the drain pipe in a way that leaves it twisted, sticking out or waving around. Do not immerse the end of it in water.
- If an extension drain hose is connected to the drain pipe, make sure to insulated when passing along the indoor unit.
- When the piping is directed to the right, piping, power Cord and drain pipe should be thermal insulated and fixed onto the back of the unit with a piping fixer.

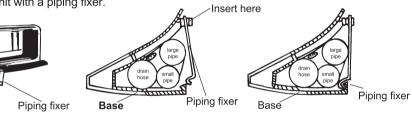


A. Insert the pipe fixer to the slot.



Drain hose (prepared by user)

wrapped with vinyl type



B. Press to hook the pipe fixer onto the base.

Piping Connection:

a. Connect indoor unit pipes with two wrenches. Pay special attention to the allowed torque as shown below to prevent the pipes, connectors and flare nuts from being deformed and damaged.

b. Pre-tighten them with fingers at first, then use the wrenches.

Model	Pipe size	Torque	Nut width	Min.thickness	
9K-18K	Liquid Side (Ø 6 ou 1/4)	15~20N⋅m or 11~15ft-lbs	17 or 5/8	0.5 or 0.02	
24K-36K	Liquid Side (Ø 9.53 ou 3/8)	30~35N⋅m or 22~26ft-lbs	22 or 7/8	0.6 or 0.024	
9K-12K	Gas Side (Ø 9.53 ou 3/8)	30~35N⋅m or 22~26ft-lbs	22 or 7/8	0.6 or 0.024	
18K	Gas Side (Ø 12 ou 1/2)	50~55N·m or 37~41ft-lbs	24 or 0.94	0.6 or 0.024	-
24K-36K	Gas Side (Ø 16 ou 5/8)	60~65N⋅m or 44~48ft-lbs	27 or 1.1	0.6 or 0.024	
					T

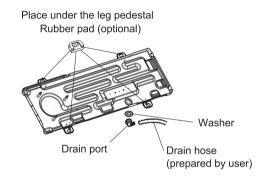
NOTE:

Dimensions are in "mm or inch" unless otherwise stated in the table.

Outdoor Unit Installation

1. Install Condensate Drain for Outdoor Unit

The condensate drains from the outdoor unit when the unit operates in heating mode. In order not to disturb your neighbor and protect the environment, install a drain port and a drain hose to direct the condensate water. Just install the drain port and rubber washer to the chassis of the outdoor unit, then connect a drain hose to the port as the right figure demonstrates.

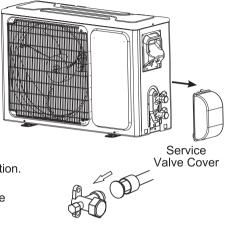


2. Install Ground Pad or Wall Hangers

- 1. Determine proper location for outdoor unit.
- 2. Follow all instructions provided by manufacturer for installing wall hangers rubber pad.
- 3. Verify the wall hangers or rubber pad can safely support the weight of the outdoor unit.
- 4. Verify the wall hangers or rubber pad is level and meets all outdoor dimensional clearance.
- 5. Fix with bolts and nuts tightly on a flat and strong floor. If installed on the wall or roof, make sure to fix the supporter well to prevent it from shaking due to serious vibration or strong wind.

3. Piping Connections to Outdoor Unit

- Remove service valve cover(if provided) to access the service valves and refrigerant ports.
- Carefully bend and adjust length of refrigerant pipes to meet outdoor unit service valves connection with proper tools to avoid kinks.
- Apply a small amount of refrigerant oil to the flare connection on the refrigerant pipe.
- Properly align piping and tighten flare nut using a standard wrench and a torque wrench as shown in the indoor piping section.
- Carefully tighten flare nuts to correct torque level referring to the following Torque Table:



Pipe diameter inch (mm)	Nut Size inch (mm)	Tightening Torque		
			N-m	
1/4(6.35)	1/4(17)	11 à 15	15 à 20	
3/8(9.5)	3/8(22)	22 à 26	30 à 35	
1/2(12.7)	1/2(25)	37 à 41	50 à 55	
5/8(15.9)	5/8(29)	44 à 48	60 à 65	

Torque Table

Note: Over tightening may damage flare connections and cause leaks.

Power and Wiring

Connecting of the Cable

Indoor Unit

Connect the power cord to the indoor unit by connecting the wires to the terminals on the control board individually in accordance with the outdoor unit connection.

Note: For some models, it is necessary to remove the cabinet to connect to the indoor unit terminal.

Outdoor Unit

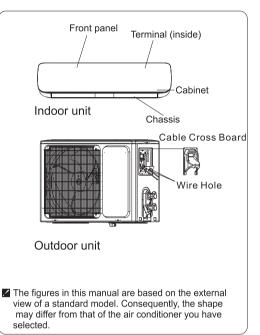
1) Remove the cable cross board from the unit by loosening the screw. Connect the wires to the terminals on the control board individually as follows.

2) Secure the power cord onto the control board with cable clamp.

3) Reinstall the cable cross board to the original position with the screw.

4) Use a recognized circuit breaker for 24K model or above between the power source and the unit.

A disconnecting device to adequately disconnect all supply lines must be fitted.



Caution:

- 1. Never fail to have an individual power circuit specifically for the air conditioner. As for the method of wiring, refer to the circuit diagram posted on the inside of the access door .
- 2. Comfirm that the cable thickness is as specified in the power source specification.
- 3. Check the wires and make sure that they are all tightly fastened after cable connection.
- 4. Be sure to install an earth leakage circuit breaker in wet or moist areas.

Cable Specifications

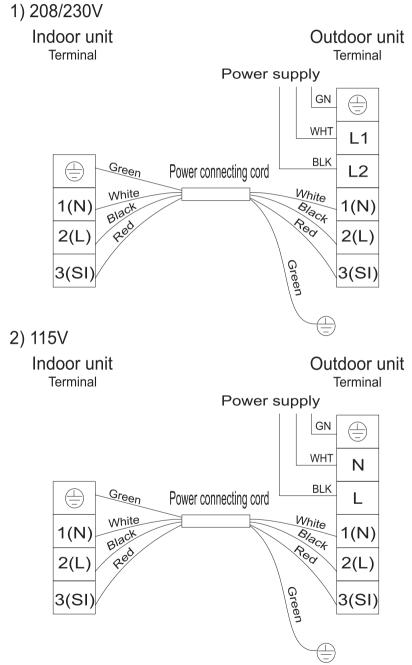
capacity(Btuh)	Power cord		capacity(Btuh) Po		Power c	onnecting cord
	Туре	Normal cross- sectional areas	Туре	Normal cross- sectional areas		
9K-12K(208/230V)	SJ TW	3X16 AWG	SJ TW	4X18 AWG		
18K-24K(208/230V)	SJ TW	3X14 AWG	SJ TW	4X18 AWG		
24K-36K(208/230V)	SJ TW	3X12 AWG	SJ TW	4X18 AWG		
9K(115V)	SJ TW	3X14 AWG	SJ TW	4X18 AWG		
12K(115V)	SJ TW	3X12 AWG	SJ TW	4X18 AWG		

Attention:

The plug must be accessible even after the installation of the appliance in case there is a need to disconnect it. If not possible, connect appliance to a double-pole switching device with contact separation of at least 3 mm placed in an accessible position even after installation.

Wiring diagram

Make sure that the color of the wires in the outdoor unit and terminal No. are the same as those of the indoor unit.



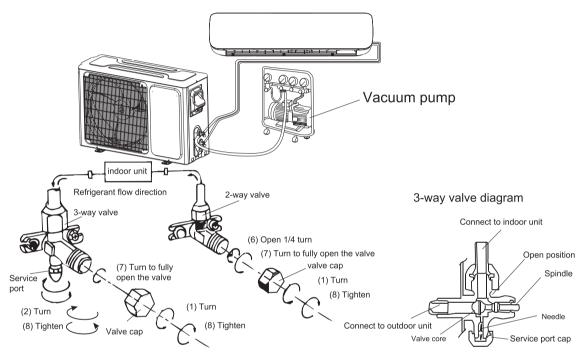
The diagram is reference only, and the actual terminal shall prevail.

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Vacuum Testing and Charging

The air which contains moisture remaining in the refrigeration cycle may cause a malfunction on the compressor. After connecting the indoor and outdoor units, release air and moisture from the refrigerant cycle using a vacuum pump, as shown below.

Note: To protect the environment, be sure not to discharge the refrigerant to the air directly. See next page for air purging steps.



How to Vacuum Air Tubes:

- (1) Unscrew and remove caps from 2 and 3-way valves.
- (2) Unscrew and remove cap from service valve.
- (3) Connect vacuum pump flexible hose to the service valve.
- (4) Start vacuum pump for 10-15 minutes until reaching a vacuum of 10 mm Hg absolutes.
- (5) With vacuum pump still running close the low pressure knob on vacuum pump manifold. Then stop the vacuum pump.
- (6) Open 2-way valve ,1/4 turn, then close it after 10 seconds. Check tightness of all joints using liquid soap or an electronic leak detector.
- (7) Turn 2 and 3-way valves stem to fully close the valves. Disconnect the flexible vacuum pump hose.
- (8) Replace and tighten all valve caps.

Start-up

Test Operation

Perform test operation after completing gas leak and electrical safety check.

- 1. Turn on electrical disconnect to outdoor unit.
- 2. Push the "ON/OFF" button on Remote Controller to begin testing.
- 3. Push MODE button, select COOLING, HEATING, FAN mode to confirm all functions.

System Checks

- 1. Conceal refrigerant pipes where possible.
- 2. Make sure drain hose slopes downward along entire length.
- 3. Ensure all refrigerant pipes and connections are properly insulated.
- 4. Fasten pipes to outside wall, when possible.
- 5. Seal and weatherproof wall hole which the interconnecting wires and refrigerant pipes pass through.

Indoor Unit

- 1. Do all Remote controller's buttons function properly?
- 2. Do the display panel lights work properly?
- 3. Does the swing louver function properly?
- 4. Does the drain work?

Outdoor Unit

- 1. Push the mode button to COOL and adjust the room setting to 61°F (16°C) deg. wait up to 3 minutes from compressor time guard. Does compressor and outdoor fan turn on in cooling mode?
- 2. Push the mode button to HEAT and adjust the room setting to 85°F (30°C) deg. wait up to 3 minutes for compressor time guard. Does compressor and outdoor fan turn on in heat mode?